



QUALITY MOVE CO.
290 ILLINOIS ST. EAST DUNDEE, IL 60018
TEL: 1-877-927-6683 FAX: 1-877-927-7766

CUSTOMER SATISFACTION REPORT

Customer Name: Robbie Ketchum Date of Move: 08/14/08
 Destination: Gettysburg, PA City: _____ Zip: _____
 Name of Foreman: ESHA

Dear customer if you have a moment, we would appreciate knowing how we did on your move. We request the information below so that we can be sure we are only evaluated by people who have actually used our service.

PLEASE CHECK THE APPROPRIATE BOX:	EXCELLENT	GOOD	FAIR	POOR
Indicate the mover's work ethic	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Indicate the mover's level of professionalism in behavior and appearance	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Indicate the consideration given to accommodate Any special request	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Indicate the value of funds spent using our services ()	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Describe any problems that occurred during your move and how they were resolved.

Could we have done more for you? If so What?

Would you use Quality Move Co. in the future? YES () NO ()

Gratuity: Our employee work very hard during the course of your move and try their best to please each and every customer, if the service is was to your satisfaction, we do not discourage gratuities. Although tips are not mandatory, 10% - 15% of the total cost of your move for the entire crew is appropriate and appreciated.